

5.) Quality / 3

Ch. 8, p.182 in PMBOK®

I	P	E	M & C	C
	1QPlanning	2QA	3QCtrl	
1IN	1EEF 2OPA 3Proj SS 4PMP	1Qual mgt plan 2Qual metrics 3Process improv't plan 4WPI 5App'd Δ reqs 6QC meas'ts 7Imp'd Δ reqs 8Imp'd corr acts 9Imp'd defect repair 10Imp'd prev acts	1Qual mgt plan 2Qual metrics 3Qual checklists 4OPA 5WPI 6App'd Δ reqs 7Delivs	
2T/T	1Cost/benefit analysis 2Benchmarking 3Design of Experiments (DOE) 4Cost of Quality (COQ) 5Add'l quality planning tools (QP T/T)	1QP T/T 2Qual audits 3Process analysis 4QC T/T	QC T/Ts: 1- Cause & effect dgm 2- Control charts 3- Flowcharting 4- Histogram 5- Pareto chart 6- Run chart 7- Scatter dgm 8- Statistical sampling 9Inspection! 10Defect repair review	
3OUT	1Qual mgt plan 2Qual metrics 3Qual checklists 4Process improv't plan 5Qual <u>baseline</u> 6PMP <i>updates</i>	1Req'd Δs 2Recom'd corr acts 3OPA <i>updates</i> 4PMP <i>updates</i>	1Qual ctrl meas'ts 2Val'd defect repair 3Qual <u>baseline updates</u> 4Recom'd corr acts 5Recom'd prev acts 6Req'd Δs 7Recom'd defect repair 8OPA <i>updates</i> 9Val'd delivs 10PMP <i>updates</i>	